

2022 NorthEast Passenger Transportation TRANSPORTATION CONFERENCE & EXPO WARWICK, RHODE ISLAND | JUNE 29 & 30, 2022



Tuesday, June 28, 2022 *note location

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| 11:00 am – 5:00 pm | 21st Annual Scholarship Award Program Golf Tournament. *Location: Valley Country Club , Warwick, Rhode Island. Scholarship applications will be available August 1 at www.nepta.org . Valley CC |
| 6:00 pm – 7:30 pm | Social Reception Whether joining from the golf course, or from the hotel, join your colleagues for snacks and beverages in the Crowne Plaza Atrium. Outdoor games will be available on the patio. |
| Dinner on your own | Hotel shuttle service available to/from airport. Area Information |

Wednesday, June 29, 2022

Location: Crowne Plaza Hotel, Warwick, Rhode Island *wifi info at the end of agenda

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| 7:00 am – 5:00 pm | Registration and Event Information Desk Hours | Rotunda |
| 7:00 am – 8:15 am | Continental Breakfast | Rotunda |
| 8:30 am – 9:15 am | NEPTA/ FTA Welcome | Plaza Ballroom |
| 9:00 am – 10:30 am | Vendor Display set up | Grand Ballroom, Foyer |
| 9:00 am – 10:30 am | Vehicle Display set up outdoor area to the left of the hotel entrance. | Outdoor Display Area |
| 9:30 am – 10:45 am | Breakout Sessions Wednesday, June 29 | |
| 9:30 am – 10:45 am | <p>The ABCs of Transitioning to Electric Buses Bristol A</p> <p>Transit agencies across the nation are planning to transition their fleets to electric buses. However, there are many important factors that must be considered during the planning, procurement, and implementation phases. FTA Region 1 staff will provide some general information and lessons learned related to coordination with utility companies, independent electric power systems such as microgrids, procurement options, leasing, infrastructure considerations, charging options, training, and more. FTA will provide a brief presentation and then answer questions from the audience and initiate open discussion on topics of interest related to this very important, emerging technology.</p> <p><i>Presenters: Federal Transit Administration Region 1</i> <i>Syed Ahmed, General Engineer, FTA Region 1</i> <i>Michelle Daigle, General Engineer, FTA Region 1</i> <i>Ryan Bartlett, Transportation Program Specialist, FTA Region 1</i> <i>Matt Keamy, Director - Office of Project Management and Oversight, FTA Region 1</i></p> | |
| 9:30 am – 10:45 am | <p>National Environmental Policy Act (NEPA) Bristol B</p> <p>Learn how to make NEPA a productive, value-added process for your projects. We will review essential NEPA steps, show you where to find and how to use online resources, and present examples of projects which used NEPA effectively to inform the public and consider alternatives and impacts during project development.</p> <p><i>Presenter: Eric Papetti, Program Manager, Federal Transit Administration Region 1 & Tess Paganelli, Manager of Environmental Construction, MBTA</i></p> | |
| 9:30 am – 10:45 am | <p>Managing The New Workforce Tiverton</p> <p>Today's workplace is unique. Never has there been a workplace so diverse in so many ways. Managers are increasingly grappling with generational differences in their staff. Problems can arise from differing mindsets and communication styles of workers born in different generations. The frictions may be aggravated by new technology and work patterns that mix workers of different ages in ever-changing teams. The leadership skills that worked in "old story" organizations will not work with today's employees. Managers must take care not to disadvantage older workers or those younger workers just entering the workplace. This program is about changing the way we lead to harness the energies of a diverse group of individuals to produce high performance outcomes.</p> <p><i>Presenter: Martha Bryan, Bryan & Bryan Associates</i></p> | |
| 10: 45 am | Transition Break | |
| 11:15 am – 12:30 pm | Breakout Sessions continue after transition break | |

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| 11:15 am – 12:30 pm | Breakout Session Wednesday. June 29 continues | |
| 11:15 am – 12:30 pm | FTA Oversight and Program Management This session will provide an overview of the FTA oversight program and provide insights on common findings and issues identified in the reviews. Common areas of questions in post award management will also be covered. <i>Presenters: Syed Ahmed, General Engineer, Federal Transit Administration, Region 1 & Alexander Hammond, General Engineer, Federal Transit Administration, Region 1</i> | Bristol A |
| 11:15 am – 12:30 pm  CM 1.25 #9249115 | Transit and Safe Streets and Roads for All (SS4A) discretionary program The Bipartisan Infrastructure Law (BIL) established the new Safe Streets and Roads for All (SS4A) discretionary program with \$5 billion in appropriated funds over the next 5 years. In fiscal year 2022 (FY22) up to \$1 billion is available. The SS4A program funds regional, local, and Tribal initiatives through grants to prevent roadway deaths and serious injuries. <i>Presenter: Kristin Wood, Director, Office of Program and Development, Federal Transit Administration, Region 1</i> | Bristol B |
| 11:15 am – 12:30 pm  CM 1.25 #9249116 | Difficult Decisions: Policies vs. Day-to-Day Practices Transit agencies develop Rider’s Guides and key policies for managing their daily operations. The expectation is that these policies are followed at all times. We all know that many times, we break our own policies by how we operate on a day-to-day basis. One driver does things her way, and another driver does things his way. Usually these are not major policy violations, but they can cause problems for the transit agency. What is your policy for carrying grocery bags? What is your policy for wait times for passengers to come out and get on the bus? Do you allow solicitation on your premises? This workshop will cover the importance of matching practices and policies and how to make it work (and what happens if you don’t!). <i>Presenter: Carol Wright, Co-Director of the National Aging and Disability Transportation Center and Assistant Vice-President of Transportation and Mobility, Easter Seals</i> | Tiverton |
| 12:45 pm – 1:45 pm | Lunch with FTA Keynote Speaker, Mary Leary, Deputy Associate Administrator, Office of Research, Demonstration, and Innovation Transforming Service and Developing the Workforce for Today and Tomorrow Public transit agencies across the country are shifting, changing, and innovating to adapt to the new realities of the workplace. FTA, as an innovation investor, has spent over \$30 million dollars to work with agencies to assess and implement the most effective mobility models to help them meet the expectations of today’s travelers. And, critical area agencies have to address is ensuring they have the right workforce for today and tomorrow to support their services and maintain rolling stock. Another major resource from FTA, is the new Transit Workforce Center, an over \$7 million-dollar technical assistance resource launched in September of 2022. The TWC can help agencies plan and implement diverse, equitable, and effective workforce initiatives. This presentation will center on these two major areas of research and technical assistance sharing trends, best practices, and opportunities for transit agencies to leverage these FTA investments and resources. | |
| Immediately following lunch | Transportation Expo Opens The 2022 NorthEast Passenger Transportation Expo provides great opportunities to network and reconnect with friends in the industry while learning about new products and services to help manage your business. Demo Times: Allison (38) 2:30 pm Master’s Transportation (58) 3:00 pm RideCo (13) 3:30 pm Q’S TRAI NT – SURE-LOK (5) 4:00 pm | |
| 2:00 pm – 6:00 pm | Transportation Expo Vendor Display Area <i>Grand Ballroom, Foyer, Outdoor Vehicle Area</i> | |
| 5:00 pm – 6:00 pm | Social Reception Dinner on your own Area Information Link | |

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Thursday, June 30, 2022

Location: Crowne Plaza Hotel, Warwick, Rhode Island

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| 8:00 am | Registration and Event Information opens | Rotunda |
| 8:00 am – 9:00 am | Breakfast | Rotunda |
| 9:15 am – 10:30 am | <p>Electric Vehicles in the Role of Transit</p> <p>For years continued conversation within the industry has been focused on electric vehicles, many agencies aiming to reach the goal of full transition to a zero-emissions fleet. All of these changes to energy impacts infrastructure, funding, need for additional changes and adding services such as charging stations, removal of tanks, storage for batteries, and so much more. Session attendees will learn about the real-life implementation of electric vehicle/zero emission technology. Presenters will discuss lessons learned from current operations and services including successes and failures, proving their perspective on the future of electric vehicles.</p> <p><i>Presenters: Marty Burke, General Manager, SRTA/ South Coast Transit Management Brian Burke, Senior Program Manager, Patrick Engineering Mike Broe, Senior Engineering Operations Manager, STV Inc. Joe Monti, Vehicle Maintenance Manager, Rhode Island Public Transit Authority Gary Roberts, Director of Maintenance, Greater Attleboro Taunton Regional Transit Authority</i></p> | Bristol A |
| 9:15 am – 10:30 am | <p>How to Use Community Coalitions to Expand Transit Options</p> <p>Do you have ideas about how you would like to expand transit options in your service area but wonder if you have enough community support to make it happen? A coalition is a group of people and organizations coming together to achieve a common goal and working to influence others for positive outcomes to solve a specific problem. A coalition can accomplish a broad range of goals beyond the capacity of a single organization. It can help build bridges across sectors and generate opportunities for shared solutions. This workshop will address how participants can use a coalition to address competing transportation options that duplicate services; developing new transportation options (new service, expanded hours, volunteer programs...); solving ongoing service area issues (getting people to opioid treatment centers; solving food deserts; getting people to advanced medical treatment; passing a mill levy to support public transportation; expanding workforce transportation options; and more!) Easterseals has been building coalitions for over 15 years in communities all across the U.S. Find out how to make one work for you!</p> <p><i>Presenter: Carol Wright, Co-Director of the National Aging and Disability Transportation Center and Assistant Vice-President of Transportation and Mobility, Easter Seals</i></p> | Bristol B |
| 9:15 am – 10:30 am | <p>Surviving & Thriving During Times of Great Change A program for Employees & Managers</p> <p>In the wake of unrelenting changes surging through the organizations, today's most urgent challenge has shifted. If you aspire to grow in your organization, then don't be spending your time convincing yourself and others why the change should or should not be happening. Spend your time specifically designing a plan to address the conditions and challenges of change itself. You and your staff's focus should be on figuring a way to be antifragile and agile throughout the change process and finding ways to become part of the change and help lead the change in your organization.</p> <p><i>Presenter: Martha Bryan, Bryan & Bryan Associates</i></p> | Tiverton |
| 10:30 am | Transition Break | |
| 11:15 am – 12:30 pm | Breakout Sessions continue after transition break | |

Updated June 27, 2022

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| 11:15 am – 12:30 pm | | Breakout Sessions Thursday, June 30 continues |
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| <p>11:15 am – 12:30 pm</p>  <p>CM 1.50 #9249119</p> | <p>Voluntary Outreach Programs for Public Transportation Stakeholders – Transportation Security Administration (TSA) Bristol A</p> <p><i>BASE, EXIS, RMAST, SETA are outreach programs as part of a security partnership evolution. With all of the new safety and security requirements implemented and coming soon, join partners from the TSA Risk Based Security (RBS) to learn about the national strategy for performing risk mitigation available to transit providers. This session will cover several training and exercise opportunities that are available at no cost to the transit provider that can help you evaluate your state of readiness and identify strategic areas of training and capital investment based on the unique characteristics of each transit system. Members of TSA will present information on First Observer Plus™ security awareness training program to promote surface transportation security within the United States. The training program explores the justifications and motives offered by terrorist and identifies various stages and possible indicators of a threat.</i></p> <p><i>Presenter: Mark Cacciolfi, MEP, Surface Transportation Security Inspector DHS/TSA & Damien Iasimone</i></p> | |
| <p>11:15 am – 12:30 pm</p> | <p>Recruiting and Retaining Bus Drivers Bristol B</p> <p>We cannot offer great service if we do not have great employees to depend on to provide that service to our customers. Many of us live in areas where it is difficult to find drivers to fill our openings, and when we do, we are not always happy with the results. We also need to compete in many markets with other employers who can pay higher wages than our agencies can afford. So how can we recruit and retain good employees that will be engaged in their work and want to stay with our agency? This workshop will provide strategies for driver recruitment and best practices in retaining our best employees over the long run.</p> <p><i>Presenter: Carol Wright, Co-Director of the National Aging and Disability Transportation Center and Assistant Vice-President of Transportation and Mobility, Easter Seals</i></p> | |
| <p>11:15 am – 12:30 pm</p>  <p>CM 2.0 #9249118</p> | <p>Emotional Intelligence in Today's Workplace Tiverton</p> <p>Effective managers and employees not only have a high degree of self-awareness, and they also know how to use their self-awareness to improve the quality of their relationships and help get the job done. They have enhanced emotional awareness and self-management. Their skills help them identify emotions, understanding emotions, and managing emotions even in very stressful situations in both self and others. This program covers theory, knowledge, and practical skills needed to apply emotional intelligence to specific situations to gain success with others.</p> <p><i>Presenter: Martha Bryan, Bryan and Bryan Associates</i></p> | |
| End of Event | Box Lunch to stay or go Rotunda | |
| Event Concludes | Post event updates, including attendee list, will be available at www.nepta.org Thank you to our event sponsors and participants. Registration is still open: link | |

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Crowne Plaza ♦ 801 Greenwich Avenue ♦ Warwick, RI
Wi-Fi: Network: IHG Connect | Password: WRWRI

